



## Dynasty Communications

### Mobile Account Management

This solution was created to solve the pain and frustration that customers experience when managing their cell phone bill.

We actively follow the providers and their policies, procedures and services so that we can help our clients make the right choices.

Using proven technology, our software automates, streamlines and enhances cellular usage data from service providers like Verizon. This enables customers to have control over understanding their rate plans and displays how their own usage affects their bills.

- Monthly audit/account usage analysis
- Proactive rate plan changes
- Eliminate wasteful spending
- stop extra charges **before** the bill cuts
- cellular calls, texting, and data usage details
- phantom line analysis/lines not being used on the account
- identify hidden usage expenses
- correct billing mistakes
- create consistent, clean bills
- save customer admin time from calling carriers
- advanced billing group options
- new and upgrade line order management

